

**Local Job Titles in Outsource – extracted from SAP**

EXT TL Customer Service	125
EXT Customer Service	4,305
EXT Operations Manager	4
EXT Customer Service Operations Manager	1
EXT Account Executive	1
EXT Call Resource Manager	1
EXT Centre Manager	1
EXT Customer Service Ops Manager	2
EXT Human Resources Coordinator	1
EXT Learning Development Manager	1
EXT Quality Manager	1

Released under FOI Act 1982  
Australian Taxation Office